



healthcare spaces

global

community | patient | caregiver



CONNECTING PEOPLE SPACES + CARE

For over 35 years, customers have trusted Global Furniture Group to provide product solutions which connect patients, caregivers and their families. As healthcare needs change, our products will continue to foster a positive experience by incorporating choice, comfort and support.



Community spaces play an essential role in shaping the experience within healthcare environments. Designed to encourage connection and offer choice, these spaces comfortably support individuals, families or small groups over long or short-term visits.

HEALTHCARE COMMUNITY



Public spaces like
lobbies make up only

2%

of total space within a
hospital, yet designing them
with a human-centered
approach can yield
tremendous impact on the
healthcare experience¹

Drift, River+, Vitrola and
Calidon seating; River+, Swap,
Corby and Calidon tables



Calidon and Drift seating; Calidon tables

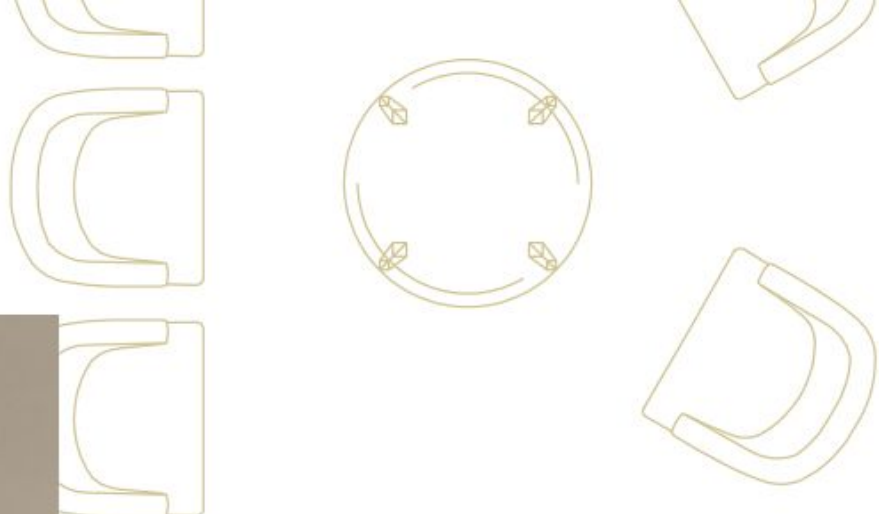


A patient's experience with the
registration process
sets the tone for their entire healthcare journey²

Approximately 89% of all healthcare is delivered in
outpatient settings²⁴



Collingwood seating; Corby table; Princeton storage



 50%

of Americans surveyed have tried
some form of alternative medicine
such as herbal remedies, acupuncture
or chiropractic treatment²⁵



GC Sidero seating; GC Belong tables;
Princeton storage



Nearly 40% of physicians
are more likely to refer
patients to non-hospital
locations for procedures
and surgeries⁶



GC Sirena, GC Sidero, Marché, Citi Square and Ballara seating; Swap and Ballara tables; Compile systems



River+ and Primacare seating; River+ and Primacare tables



Emergency departments serve as

the entry point

into healthcare for many Americans who have nowhere else to go³



Millennials can comfortably
wait for half an hour if they have
access to amenities like

cafés,
power
& Wi-Fi



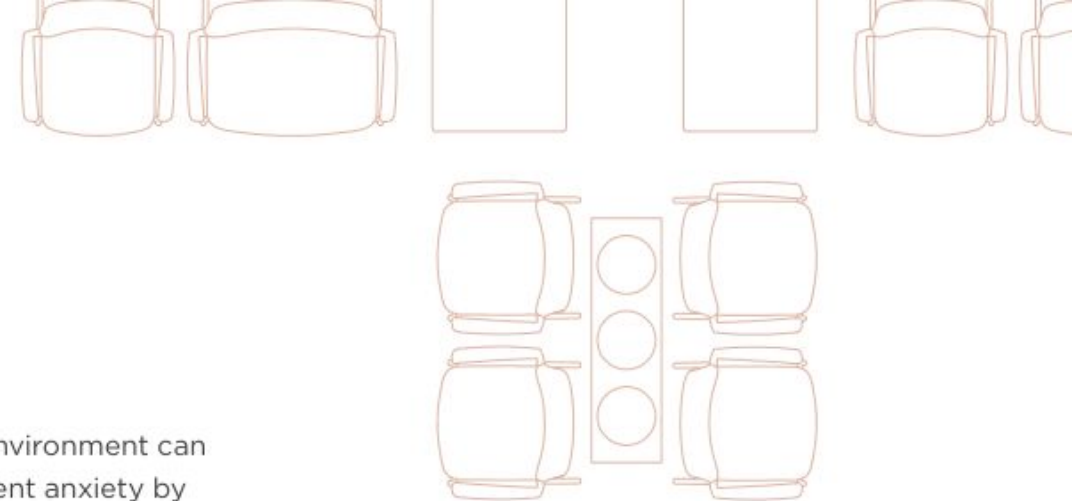
Erin and Venture seating; Swap tables



Waiting rooms experience some of the
highest traffic
in the healthcare environment⁵



GC Belong seating and tables

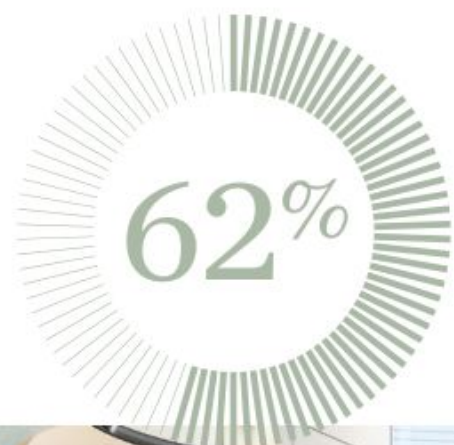
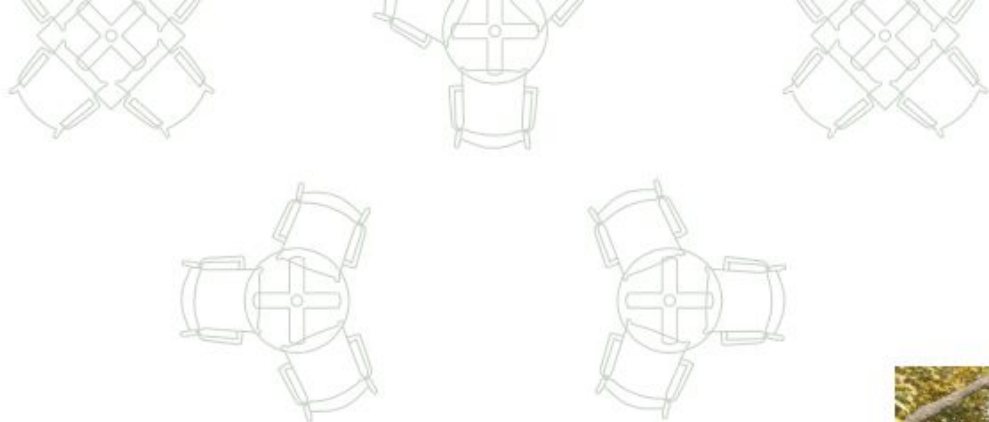


A comfortable environment can
help reduce patient anxiety by

2.8 times⁴



Vitrola seating; Calidon tables; Corby storage



of hospitals surveyed
offer cooking demos,
nutrition-education
programs or other
community engagement
services¹⁰

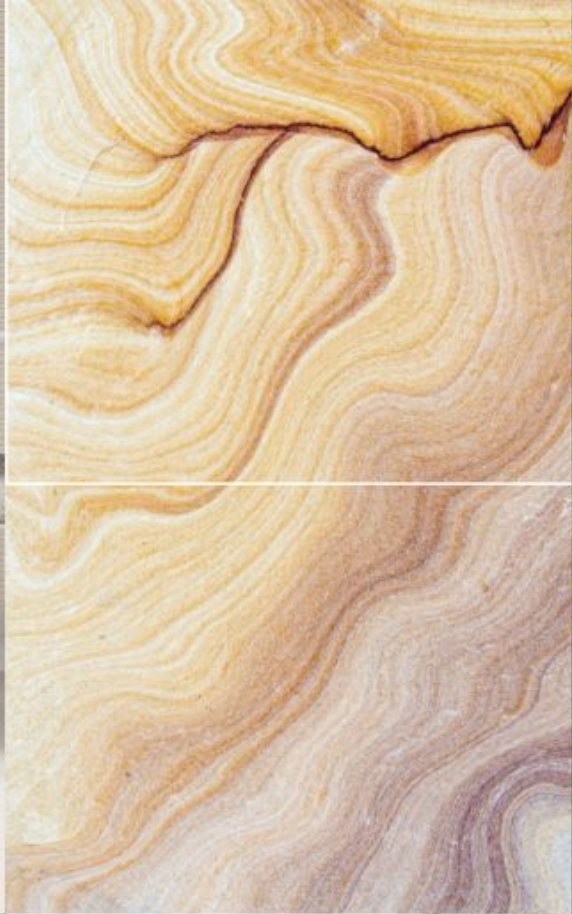


Venture and Rebound seating; Swap tables

Connection to the
natural environment
creates positive health outcomes for all hospital users[®]



Bakhita and Spyker seating; Bakhita tables

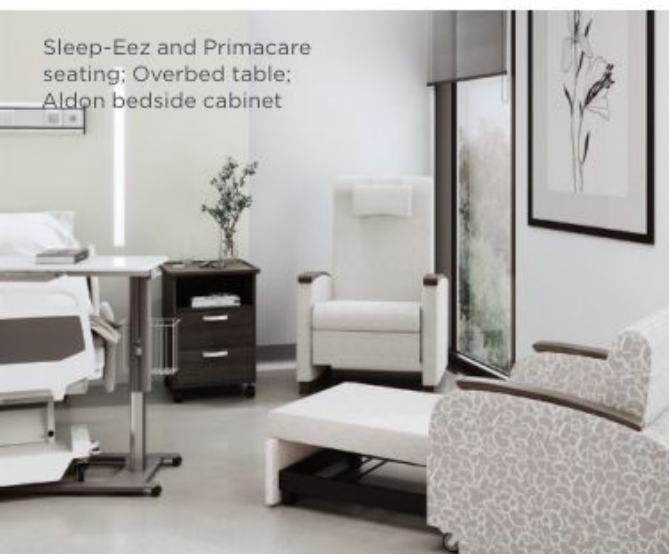


Patient spaces serve multiple functions in today's healthcare environments, not only providing space for safe delivery of clinical services, but facilitating consultation, learning and sharing. These spaces empower patients, while supporting their individual needs for comfort dignity and care.

PATIENT SPACES

Well-designed hospital environments can reduce patients' anxiety and stress, accelerate recovery, shorten hospitalizations, reduce medication use, lessen pain and promote

a sense of well-being™



Sleep-Eez and Primacare seating; Overbed table; Aldon bedside cabinet



Dreme, Nourish and Janna seating; Overbed and Swap tables; Sonoma bedside cabinet



Coast, Dreme and Willow seating; Overbed table; Aldon bedside cabinet



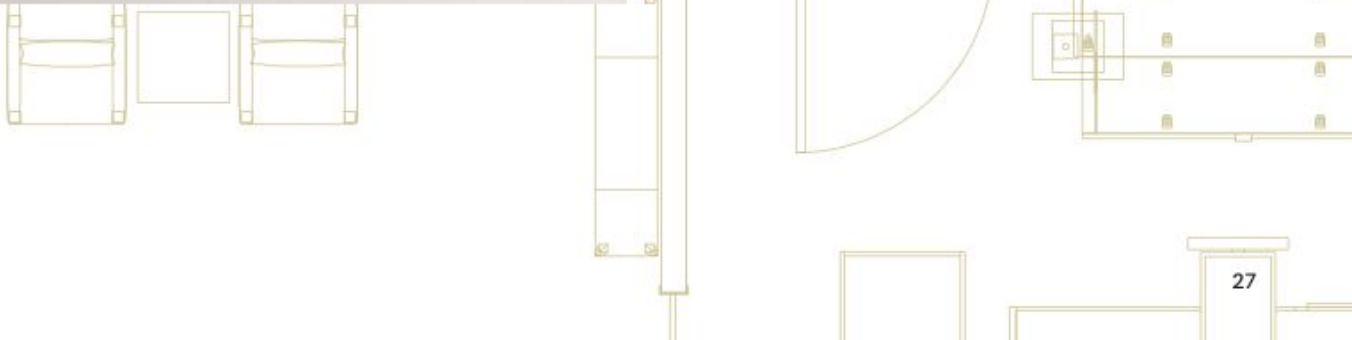
Doctor Buddy and GC Sidero seating; Zira desking

To balance operating efficiency
with patient satisfaction,
the optimal utilization rate
for an exam room is

80-89%
occupancy¹²



On average US women stay in the hospital for
two days after childbirth¹²





Creating patient spaces
that offer a sense of

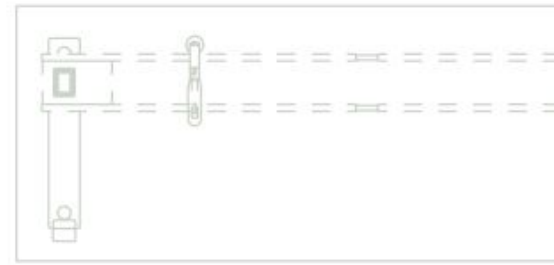
comfort,
safety &
control

are key to providing an
elevated healthcare
experience





Collaboration across hospitals improved
the quality of care
 and reduced complications, hospital readmissions,
 costs of care and death¹⁴



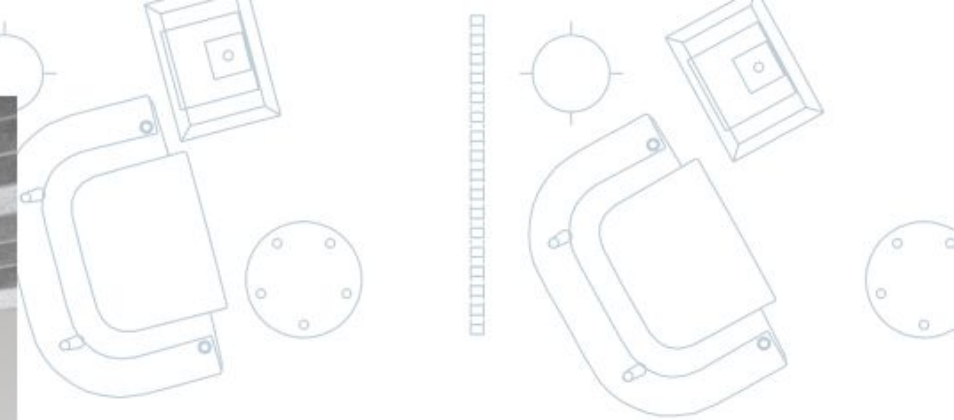


Caregiver spaces support the critical role of the healthcare team. Enhancing workflow and engagement, these spaces accommodate a range of tasks including administrative, focused work, peer-to-peer collaboration and patient and family consultation. Creating a positive and supportive work environment enhances the caregiver's health and wellbeing.

CAREGIVER SPACES



Wind Linear, Sas, Bakhita and River+ seating;
Swap and Wind Linear tables; Priva pod



1 in 3 physicians is experiencing
burnout at any given time¹⁶

60% reduction in staff stress after
15 minutes in a respite room¹⁸



Drift and Vitrola seating;
River Harbor; Swap tables



\$950
billion

spent annually on
administrative healthcare
costs represents
15%-20% of the total
national healthcare
spend in the US¹⁹



Vion; Global Accord; Moda; Drift and Ballara seating;
Princeton desking and storage; Swap and Foli tables; Power Beam

mental health services

were received by 26.5 million people in the US in the past year²⁰



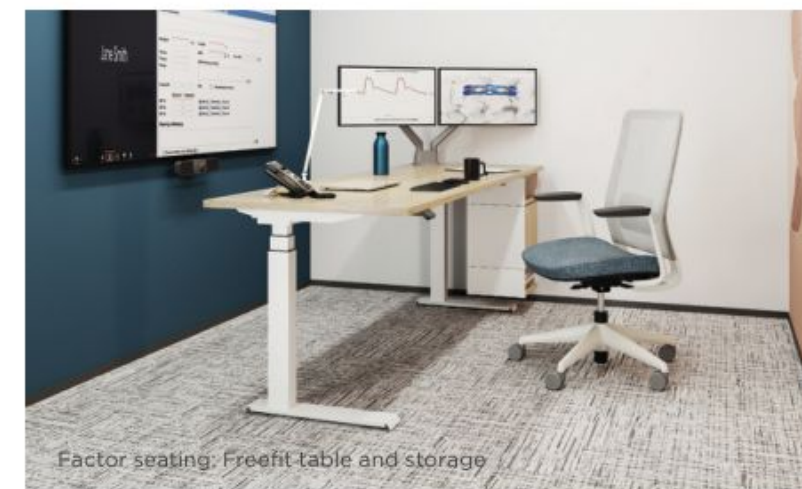
Global Accord and Chap seating; Corby desking



growth in telehealth services in the US over the past 5 years²¹



Novello and Factor seating; Zira storage, Foli tables; Power Beam; Compile systems



Factor seating; Freefit table and storage



Vion pedestal seating

In the US, there are 1,000 teaching hospitals offering



education
& training,

state-of-the-art research and highly specialized clinical care²³



Spritz and Factor seating; Zira lectern; Terina tables; Bridges II table and storage



Sources

1. Alaere, M. V., & Daminabo, F. (n.d.). GSJ: Volume 10, issue 2, February 2022, online: ISSN 2320-9186 WWW ... https://www.globalscientificjournal.com/researchpaper/The_significance_of_digitalisation_in_public_sector_institutions_in_the_COVID_19_era_.pdf
2. PatientEngagementHIT. (2021, December 27). Patient pre-registration tips for a quality consumer experience. PatientEngagementHIT. <https://patientengagementhit.com/features/patient-pre-registration-tips-for-a-quality-consumer-experience>
3. Blakemore, E. (2020, May 30). Why are wait times so long in emergency rooms?. The Washington Post. https://www.washingtonpost.com/health/why-are-wait-times-so-long-in-emergency-rooms/2020/05/29/405204b8-a056-11ea-81bb-c2f70f01034b_story.html
4. Permatasari, N., Djimantoro, M. I., & Suryawinata, B. A. (n.d.). Healing Environment's Variable to Reduce Anxiety in Cardiovascular Patients. <https://iopscience.iop.org/article/10.1088/1755-1315/794/1/012193/pdf>
5. Contributor, G. (2016, June 9). Healthcare waiting room design. Facility Executive Magazine. <https://facilityexecutive.com/healthcare-waiting-room-design/>
6. Kumar, P., & Parthasarathy, R. (2020, September 18). Walking out of the hospital: The continued rise of ambulatory care and how to take advantage of it. McKinsey & Company. <https://www.mckinsey.com/industries/healthcare/our-insights/walking-out-of-the-hospital-the-continued-rise-of-ambulatory-care-and-how-to-take-advantage-of-it#>
7. Chenoweth, H. (n.d.). Designing for millennials: 2020's Ambulatory Care Center. HealthSpaces / Healthcare Facilities, Design & Construction. <https://info.healthspacesevent.com/blog/2020s-ambulatory-care-center-millennial-proof-design>
8. Neducin, D., Krkljes, M., & Kurtovic-Folic, N. (2010). Hospital outdoor spaces: Therapeutic benefits and design considerations. Facta Universitatis - Series: Architecture and Civil Engineering, 8(3), 293-305. <https://doi.org/10.2298/fuace1003293n>
10. Staff, F. (2019, January 24). 2016 Healthcare Census: Hospitals raise their game. FoodService Director. <https://www.foodservicedirector.com/operations/2016-healthcare-census-hospitals-raise-their-game>
11. Creating a healing hospital environment. Healing Environment. (n.d.). <https://www.montefiore.org/healingarts-healing-environment>
12. Campbell, O. M., Cegolon, L., Macleod, D., & Benova, L. (2016). Length of stay after childbirth in 92 countries and associated factors in 30 low- and middle-income countries: Compilation of reported data and a cross-sectional analysis from nationally representative surveys. PLOS Medicine, 13(3). <https://doi.org/10.1371/journal.pmed.1001972>
13. Green, R. (2020, August 14). Russell Green, jr. - vice president, operations. Porter Research. <https://porterresearch.com/improving-capacity-and-revenue-through-effective-room-management/>
14. Howard, R., Leyden, T., & Englesbe, M. (2022, March 16). How collaboration can drastically improve U.S. Health Care. Harvard Business Review. <https://hbr.org/2022/03/how-collaboration-can-drastically-improve-u-s-health-care>
15. Alby, S. M. (2022, October 10). Revisiting staff respite spaces. Patient Safety & Quality Healthcare. <https://www.psqh.com/analysis/revisiting-staff-respite-spaces/>
16. De Hert, S. (2020, October 28). Burnout in healthcare workers: Prevalence, impact and preventative strategies. Local and regional anesthesia. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7604257/>
17. An, M., Heo, S., Hwang, Y. Y., Kim, J., & Lee, Y. (2022, June 16). Factors affecting turnover intention among new graduate nurses: Focusing on job stress and sleep disturbance. Healthcare (Basel, Switzerland). <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC9223151/>
18. Hagstrom, M. W. (n.d.). Hospital Recharge Rooms Provide Respite for Healthcare Workers. TravelNursing. <https://www.travelnursing.com/news/features-and-profiles/hospital-recharge-rooms-provide-respite-for-healthcare-workers/>
19. Chernew, M. (2021, November 2). Administrative expenses in the US Health Care System. JAMA. <https://jamanetwork.com/journals/jama/fullarticle/2785479#:~:text=In%20a%20new%20study%2C%20Sahni,services%2C%20and%20administrative%20clinical%20support>
20. U.S. Department of Health and Human Services. (n.d.). Mental illness. National Institute of Mental Health. <https://www.nimh.nih.gov/health/statistics/mental-illness>
21. Telehealth Services in the US. IBISWorld. (n.d.). <https://www.ibisworld.com/industry-statistics/market-size/telehealth-services-united-states/>
22. Broughton, A. (2021, December 14). Telehealth: The coming "new normal" for Healthcare. The Harris Poll. <https://theharrispoll.com/briefs/telehealth-new-normal-healthcare/>
23. Teaching hospitals: AHA. American Hospital Association. (n.d.). <https://www.aha.org/advocacy/teaching-hospitals#:~:text=There%20are%20over%201%2C000%20teaching,largest%20employers%20in%20their%20communities>
24. Committee on Guidance for Establishing Crisis Standards of Care for Use in Disaster Situations; Institute of Medicine. Crisis Standards of Care: A Systems Framework for Catastrophic Disaster Response. Washington (DC): National Academies Press (US); 2012 Mar 21. 8, Out-of-Hospital and Alternate Care Systems. Available from: <https://www.ncbi.nlm.nih.gov/books/NBK201069/>
25. Funk, C. (2017, February 2). 2. Americans' health care behaviors and use of conventional and alternative medicine. Pew Research Center Science & Society. <https://www.pewresearch.org/science/2017/02/02/americans-health-care-behaviors-and-use-of-conventional-and-alternative-medicine/>



global
furniture
group

www.globalfurnituregroup.com/healthcare